



# The DOE Project Leadership Institute

Briefing for the High Energy Physics Advisory Panel June 6, 2017

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# **Developing a Diverse Network of Talented DOE Project Professionals**



# **DOE Project Leadership Institute (PLI)**

### What

A new program created to connect and develop project leaders across the DOE complex; results in a formal certificate

### When

Annual cycle

Year-long commitment by participants

Each year a new cohort

### Who

Contractor project professionals

Federal Project Directors

Federal Program Managers

### Where

Not a physical place – the PLI is for all of DOE





# Why do we need a PLI program?

DOE project management performance depends on:

- Collective learning and shared commitment
- Workforce development
- Knowledge management



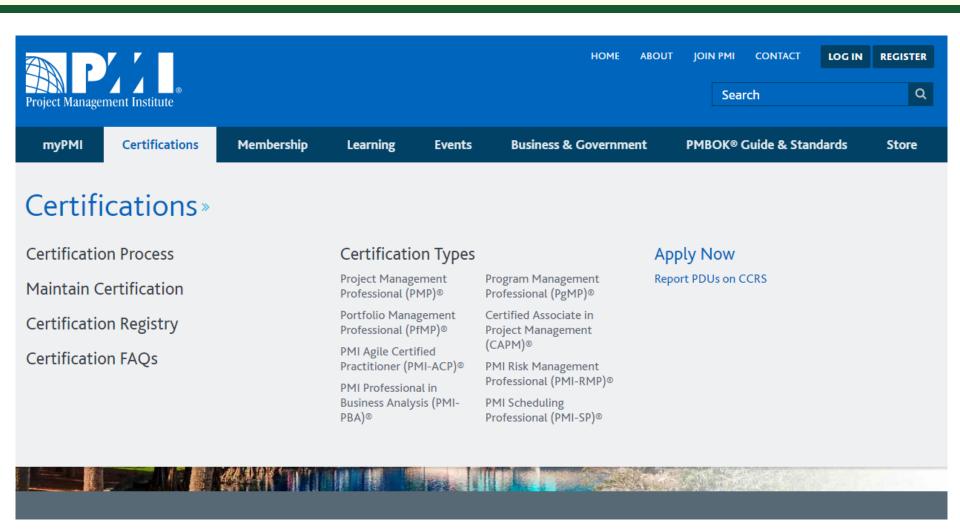
Projects are consistently among our highest risk activities

"Program Management Improvement Accountability Act" P.L. 114-264, signed into law Dec. 14, 2016

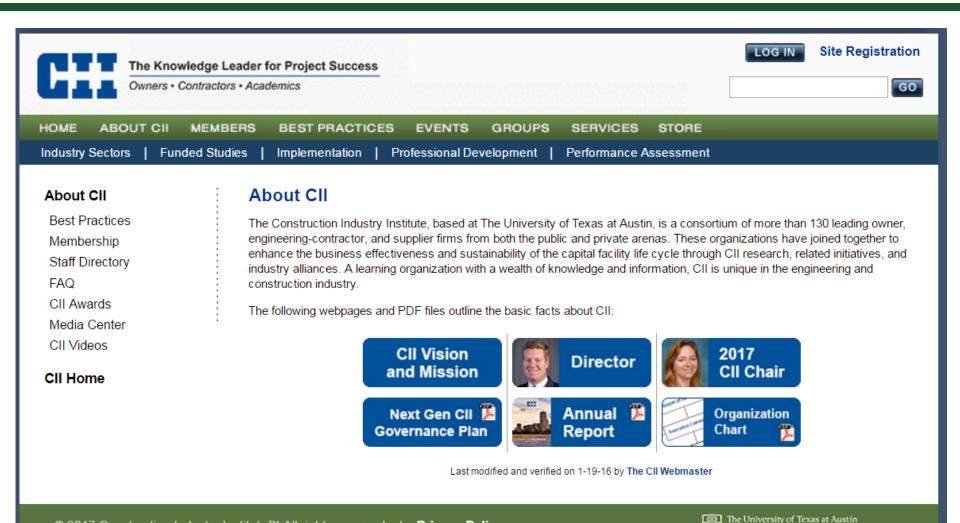




# Project Management is a vibrant professional discipline



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Cockrell School of Engineering

# The DOE Project Management Community



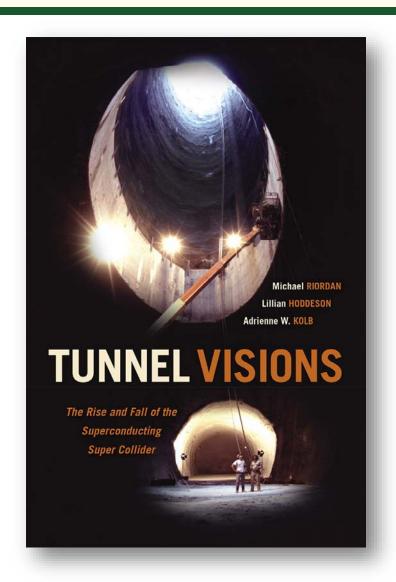
# **The SC Project Management Community**

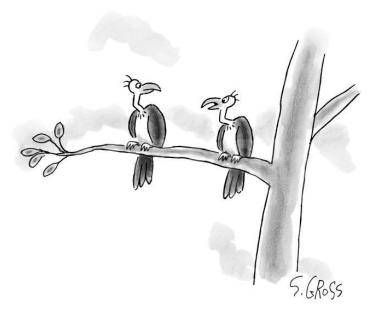






# We have a shared history

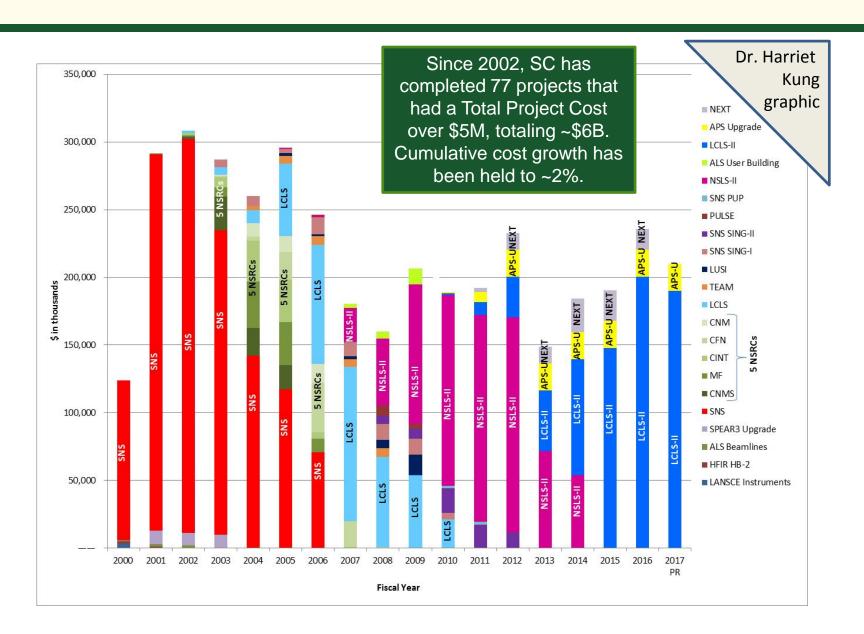




"Promise me that if I die first you won't eat me."

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### We have a shared fate



# Why do we need a PLI program?

DOE project management performance depends on:

- Collective learning and shared commitment
- Workforce development
- Knowledge management





# **PLI Origins**

On December 1, 2014, Secretary of Energy Ernest Moniz signed a memorandum, *Improving the Department's Management of Projects*, which introduced several new initiatives, including:

"The Department will establish a project leadership institute to create and sustain a culture of project delivery excellence."

Steve Meador, Director of the SC Office of Project Assessment, volunteered to develop the program concept.





# The PLI is differentiated from other programs

- DOE Project Management Career Development Program (PMCDP)
   <a href="https://powerpedia.energy.gov/wiki/Project\_Management\_Career\_Development\_Program">https://powerpedia.energy.gov/wiki/Project\_Management\_Career\_Development\_Program</a>
- Project Management Institute (PMI) Project Management Professional (PMP) certificate
   http://www.pmi.org/certifications/types/project-management-pmp
- Federal Executive Institute Leadership for a Democratic Society

# PLI program development unfolded over two years

Jan – Aug 2015



Aug 2015



Oct 2015 - Dec 2016



2017 Inaugural Cohort

SC proposed a pilot program.

The program concept was reviewed and endorsed by then Secretary of Energy Moniz and other senior DOE leaders.

SC approved and funded the pilot program.

SC led program planning and launch.





# **PLI Planning Team**



Project Leadership Institute Meeting February 2-3, 2016

### **In-person meetings**

November 2015 (FNAL) February 2016 (SLAC) April 2016 (ASU) June 2016 (Tysons, VA) August 2016 (CU-Boulder) September 2016 (SLAC) November 2016 (SLAC)

### Top (L to R)

Keith Molenaar, CU-Boulder Ben Brown, SC Mark Reichanadter, SLAC Edd Gibson, ASU Buddy Bland, ORNL

### Bottom (L to R)

Jim Krupnick, LBNL (ret.) Les Price, ORNL (ret.) Dianne Hatton, BNL Ann Baker, GMU (ret.) Steve Meador, SC

### **Not pictured**

Thomas Glasmacher, MSU

# PLI program planning progressed through milestones

Detailed program design

Governance formalism

Key design attributes

Learning objectives

# Mission and vision

### **Objective**

Create a prestigious, transformational professional development experience that is simultaneously both a leadership development and project delivery course of study and practice, tailored to the DOE context.

Mission and vision

### **Mission**

- The mission of the U.S. Department of Energy (DOE) Project Leadership Institute (PLI) program is to cultivate a diverse network of successful DOE project delivery practitioners—those capable of delivering major high-risk projects.
- The PLI program participants will contribute to building a culture of project management excellence across DOE.

# **Learning Objectives**

### Strategic Thinking/Analysis

- S1: Demonstrating personal, group, lab, and organization awareness and savvy to effectively anticipate opportunities and problems early
- S2: Anticipating and managing project risks through rigorous analytical methods
- S3: Negotiating equitable partnering arrangements and contracts
- S4: Analyzing project data, information, indicators and trends

### **Organization and General Management Skills**

- O1: Exercising resiliency in challenging management scenarios
- O2: Demonstrating personal organization and time management, including delegating authority appropriately
- O3: Developing and implementing effective change management process
- O4: Recommending and critiquing front-end planning procedures

### **Team Building**

- T1: Building high quality teams that demonstrate consideration for varied skills, strengths, experience, and potential
- T2: Setting and managing clear team expectations
- T3: Modeling what it means to be an authentic leader
- T4: Demonstrating awareness of cultural differences to anticipate the most effective ways to include diverse stakeholders and maximize their quality contributions.
- T5: Understanding potential skill development using effective mentoring programs

### Communications

- C1: Using strong and effective communication skills including consultation with stakeholders, building trusting relationships, giving effective feedback, asking for help, especially regarding major decisions, listening with empathy, negotiating credibly for long-term viability
- C2: Demonstrating the use of inquiry to access diverse perspectives, especially in early stages and in critical decision-points of project work
- C3: Creating clear and concise project goals in consultation with primary stakeholders
- C4: Creating and facilitating lab partnership agreements
- C5: Capturing, disseminating and applying lessons learned

Mission and vision

# **Learning Objectives Summary**

# Strategic Thinking/Analysis

- Foster Innovation
- Maintain Strategic Focus
- Deal with Ambiguity
- Manage Conflict
- Balance Stakeholders
- Negotiate Successfully

Core Leadership Competencies

# Team Building

- Instill Trust
- Develop Self Awareness
- Attract and Retain Talent
- Executive Presence
- Manage Risk
- Delegate Effectively

Communications

Organization and General Management Skills





Governance formalism

Key design attributes

Learning objectives

Mission and vision

# **Key Design Attributes**

### An intensive year-long program

The program emphasizes in-person week-long sessions and a year-long capstone project.

### Cohort-based

Each calendar year a new cohort (25-30) of participants from across the DOE complex will participate as a group, accreting the PLI network.

### **Experiential learning**

The program is simultaneously both a leadership development and project delivery course of study and practice, tailored to the DOE context.

### Self-assessment

The program requires each participant to critically self-evaluate his/her own strengths and weaknesses in a leadership development context.

### **Knowledge sharing**

The program will promote the development of informational resources that aid DOE project practitioners.

# Governance formalism Key design attributes Learning objectives Mission and vision

### **Governance Formalism**

- A DOE-wide program, with SC supporting a PLI Office at SLAC National Accelerator Laboratory
- Federal program management and oversight; program manager function is within the Office of the Deputy Director for Science Programs

### **Participants**

- Pay tuition and travel
- Receive support from home institution

PLI Director (SLAC)

- Executes the PLI program activities
- Manages the PLI Office

Advisory Board, reporting to the Director:

- · Advises the Director, including participant selection
- Composed of project management and organizational learning experts
- Ideally, representative of the DOE complex

Governance inspired by U.S. Particle Accelerator School

DOE pays for the PLI Office

Tuition pays for the instructional program

### **Nomination and Selection Process**

### Eligibility:

PLI nominees shall have demonstrated their expertise as technical, business systems, or project leaders, with significant experience in private or public sector organizations with responsibility for project or organization performance and resources.

### Nomination:

Nomination from employing institution is required. The Nominating Institution must prepare a letter of recommendation for the nominee from the Laboratory Director (or equivalent) and Chief Project Officer, if one exists.

### Application:

The nomination package must include the letter of recommendation, a resume, and a Goals Statement.

### Selection:

The Advisory Board reviews applications and recommends selections to the PLI Director.

### 2017 Cohort: 22 participants representing 13 organizations



























# The HEP project community is well-represented in the first cohort



Adam Bihary
Fermi Site Office
Deputy Federal Project Director for LBNF/DUNE
Federal Project Director for PIP-II



Marc Kaducak
Fermilab
Head, Office of Project Support Services



Jolie Macier Fermilab DUNE-US Project Manager



Kate Sienkiewicz Fermilab IERC Project Manager



# **2017 Program Year**

### **Events:**

1.	Jan. 9-12, 2017	SLAC	Preparing to Lead DOE Projects
2.	Mar. 20-23, 2017	LLNL	Becoming a Highly Effective Leader
3.	Apr Jun., 2017	online	Leadership for Strategic Execution
4.	May 15-18, 2017	CU-Boulder	Positioning the Project for Success
5.	Sep. 11-14, 2017	ANL	Delivering High-Risk Complex Projects
6.	Nov. 13-16, 2017	Washington DC	Navigating to the Finish







# **Program Content**

Five in-person themed events + one online course + year-long capstone project

8.0 days tailored DOE
6.0 days Stanford
Leadership coaching
Capstone project



- 1. Event #1 (in person)
  - Stanford APM course, "Converting Strategy into Action" [2.0 days] + tailored DOE content [1.0 day]
  - Kickoff, self-assessment, project pre-planning, executing project strategy, cultural perspectives
- 2. Event #2 (in person)
  - Stanford APM course, "Leading Effective Teams" [2.0 days] + tailored DOE content [1.0 day]
  - ❖ Effective project leadership; stakeholder relationships; leading project teams; self-assessment/360 feedback
- 3. Event #3 (online)
  - Stanford APM online course: "Leadership for Strategic Execution"
- 4. Event #4 (in person)
  - ❖ Tailored DOE course [2.5 days]
  - Risk and contingency management; decision theory, analysis, geometric thinking; front-end planning; presentation skills
- 5. Event #5 (in person)
  - Stanford APM course, "Executing Complex Programs" [2.0 days] + tailored DOE content [1.0 day]
  - Construction/vendor management; interfacing with vendor/construction firms; project delivery methods
- 6. Event #6 (in person)
  - ❖ Tailored DOE course [2.5 days]
  - Conclusion: negotiations; change management; stakeholder relationships; crisis management; self-reflection; report-out capstone projects; PLI critique; celebration

# **Capstone Project**

Designed to provide a team-oriented and integrative experience to culminate the course of study

### Capstone Objectives:

- 1. A course-long experience that builds relationships
  - Small group teams; each team seeks a mentor
- 2. Reinforces learning experience and objectives
- 3. Leads to an artifact that will benefit DOE or future PLI cohorts
- 4. Exercises the participant's writing and presentation skills

The 2017 capstone project assignment is to write a case study of the Superconducting Super Collider project.





### 2018 Cohort

- The nomination/selection process for the 2018 cohort will kick off in July 2017.
- SC federal employees need to be nominated by cognizant Deputy
  Director. Self-nomination is not permitted. Federal employees attend
  at no cost, but these slots are limited in number.
- Lab employees need to be nominated by their laboratory director.
   Self-nomination is not permitted.
- Please help us spread the word!

# **DOE Project Leadership Institute Contacts**

Website: <a href="https://pli-slac.stanford.edu">https://pli-slac.stanford.edu</a>



Jeff Sims PLI Director



Jeff Sims, PLI Director: jsims@slac.stanford.edu

Ben Brown, PLI Program Manager: <a href="mailto:ben.brown@science.doe.gov">ben.brown@science.doe.gov</a>

### **PLI Portal**



You are logged in as jsims ▼





### **COURSE CONTENT**

#### Main

Event 1: Preparing To Lead DOE Projects

**Cohort Biographies** 

**Forum** 

### **UPDATE YOUR PROFILE!**

Please update your profile.

### SURVEYS

**PLI Diversity Survey** 

PLI Voluntary Self-Identification of Disability

### Project Leadership Institute







### PLIST HARMON MOTORS

### Welcome to the Project Leadership Institute class of 2017

The Department of Energy has a long history of executing highly technical one-of-a-kind projects to accomplish its mission. To achieve that mission the leadership, planning and execution of these projects must be world class.

The Project Leadership Institute was established by the Department of Energy to cultivate a diverse network of successful project delivery practitioners and foster a culture of project excellence.

Your nomination to the PLI class of 2017 is a strong signal that your contribution to our project mission is highly valued. In order to successfully complete the program, you are expected to attend all planned sessions.

Congratulations on your selection to the PLI class of 2017.

Jeff Sims

Director of the Project Leadership Institute

### **CONTACTS**

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Jeff Sims

Director of the Project Leadership Institute SLAC National Accelerator Laboratory jsims@slac.stanford.edu

Jacki Cardoso
Business/Finance Manager
SLAC National Accelerator Laboratory
icardoso@slac.stanford.edu

### **TECHNICAL SUPPORT**

For technical support contact: scpdsupport@stanford.edu





# Theme for Event 1: Preparing to Lead DOE Projects

Defining project leadership – both generally and in the DOE context

### Presentations at Event 1, January 2017

- Perspectives on DOE project management practices
- Lessons learned from DOE projects past
- Characteristics of successful megaprojects
- Stakeholder management
- Facilitating multi-lab partnerships
- Converting strategy into action
- Project pre-planning
- Executing project strategy
- Cultural perspectives





# Theme for Event 2: Becoming a Highly Effective Leader

Understanding the crucial role of team building, developing constructive relationships, growing one's self-awareness, and enhancing conflict resolution and communication skills.

### Presentations at Event 2, March 2017

- Building engagement and collaboration in DOE projects
- Interpreting and using your 360 emotional intelligence feedback
- Teamwork and learning from experience in DOE projects
- Being the leader
- Emotional intelligence for team leadership
- Conflict and conflict management
- Observing team dynamics
- Teaming across boundaries





# Theme for Event 4: Positioning the Project for Success

Leading teams through risk and uncertainty; risk and contingency management; decision theory, analysis, geometric thinking; front-end planning process; presentation and written communication skills.

### Presentations at Event 4, May 2017

- Interpreting StrengthsFinder results
- Unconscious bias
- Risk identification and risk management
- Promoting a safety culture
- Front-end planning
- Acquisition planning
- Transition from planning to execution lessons from the SNS project
- Presentation skills





## The 2017 PLI Cohort

Robin Ames **Angus Bampton** Adam Bihary **Gregory Capps** Ken Chow John Galambos Carolyn Galayda **Gregory Hays** Jerry Kao Marc Kaducak Stephen Langish **Brady Orchard** Mark Palmer Dave Robin Natalia Saraeva Elmie Peoples-Evans Kate Sienkiewicz



Jeffrey Deal

David Funk

Jolie Macier

Lauren Thompson